- **Representation** - MCCCI works as a voice for the private sector
- **Referral** - MCCCI receives requests for goods and services that are referred to the members
- **Information** - MCCCI provides information on trade to its members through publications, business meetings, corporate visits and events
- **Documentation Centre** - MCCCI is an important source of business intelligence. It renders assistance to members that require information through its Documentation Centre
- **Involvement** - MCCCI Members work together to improve quality of businesses and the business environment.
- **New business prospects** – MCCCI members make new connections, gain new business prospects, new markets, new products and services through MCCCI.
- **Share knowledge and expertise** – MCCCI members share knowledge and expertise of various fields of their businesses.